

# Communication and Collaboration



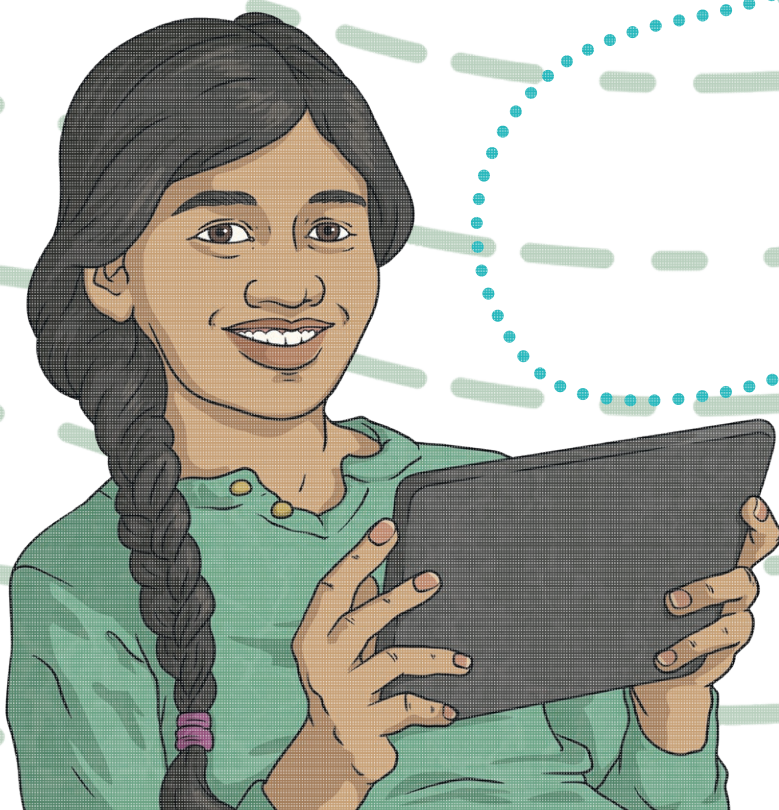
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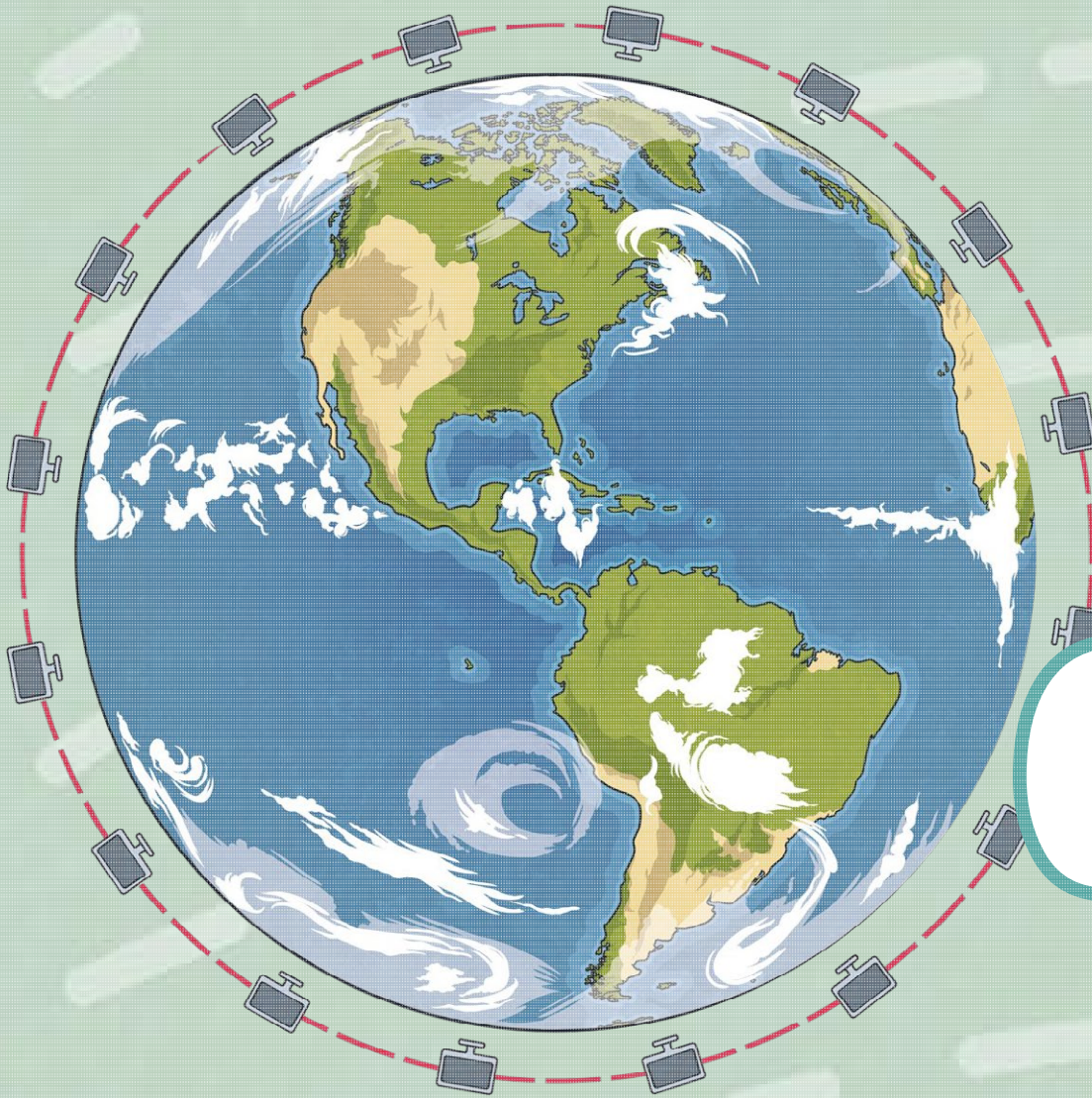


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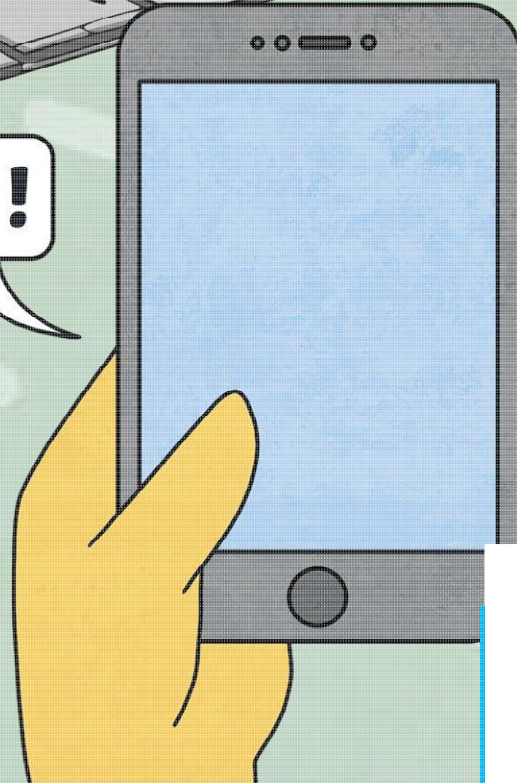
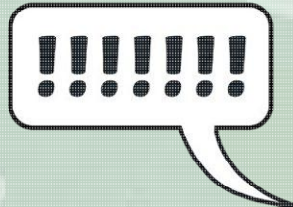
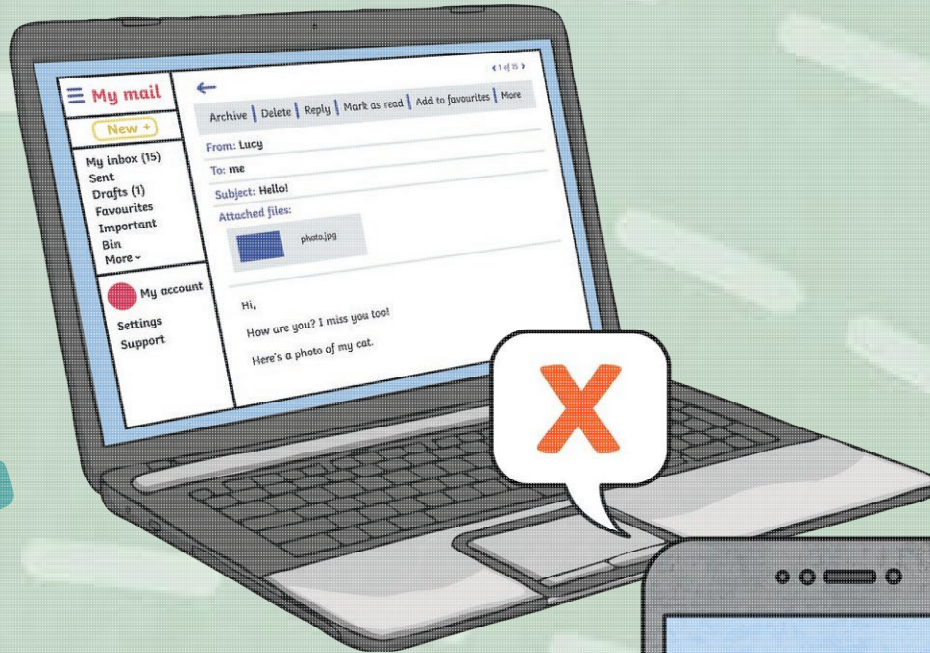




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# Communication a

## Online Communication

This is how we interact with other people using technology over the Internet.

Regent Studies | [www.regentstudies.com](http://www.regentstudies.com)

We can use devices such as smartphones, computers or tablets to do this.

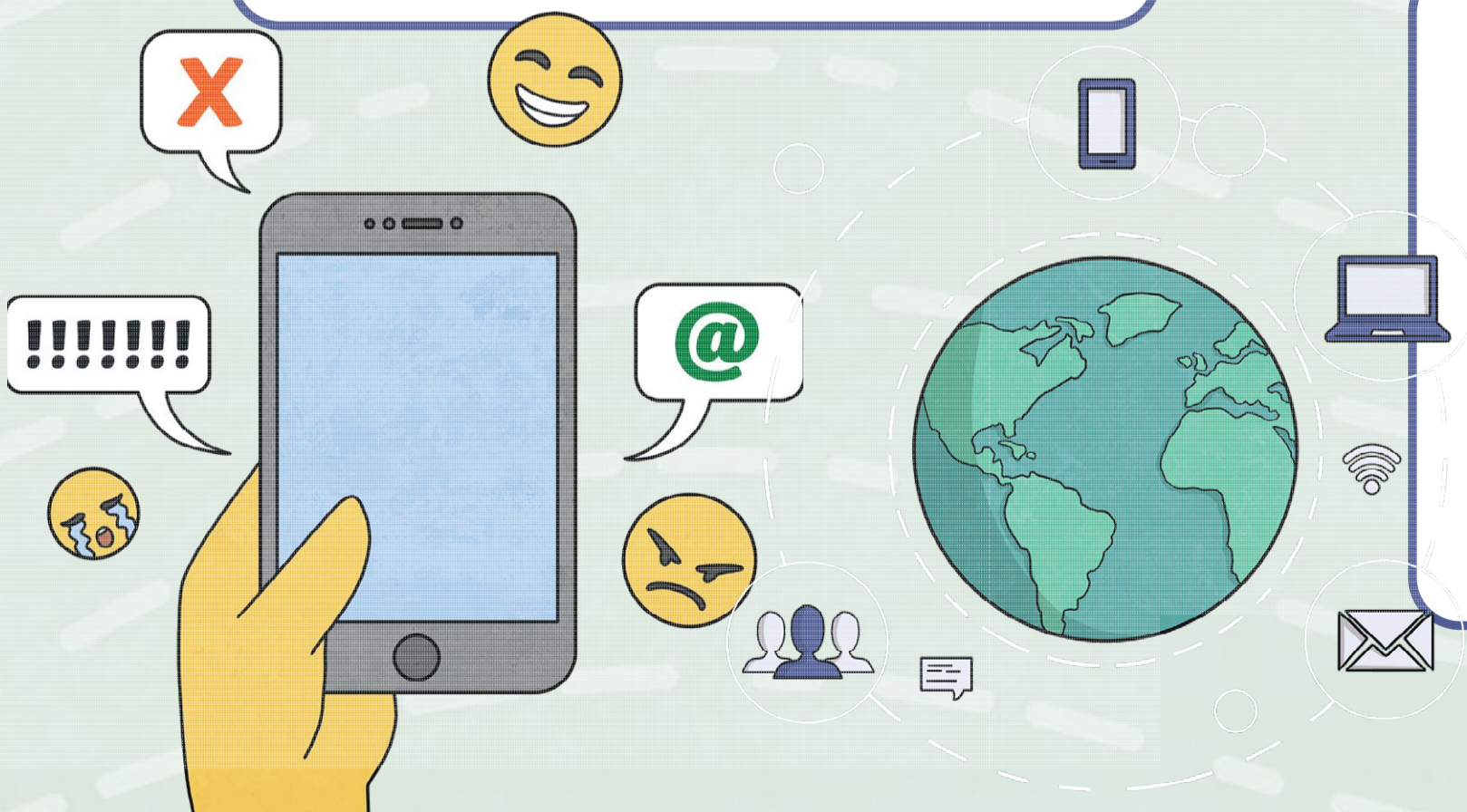
We can communicate through instant messages, emails, video calls, gaming and social media.

## Online Col

This means together on digital p

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Often, clo  
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# and Collaboration

## Collaboration

As we can work on a task on a cloud platform.

Tools available in collaboration can enable us to communicate effectively and efficiently.

Cloud storage services are used for collaboration. Examples include Google Drive, Microsoft OneDrive, and Dropbox.

## Key Vocabulary

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attachment  
carbon copy (CC)  
blind carbon copy (BCC)  
cloud storage service  
collaboration  
communication  
document  
domain  
draft  
edit  
email  
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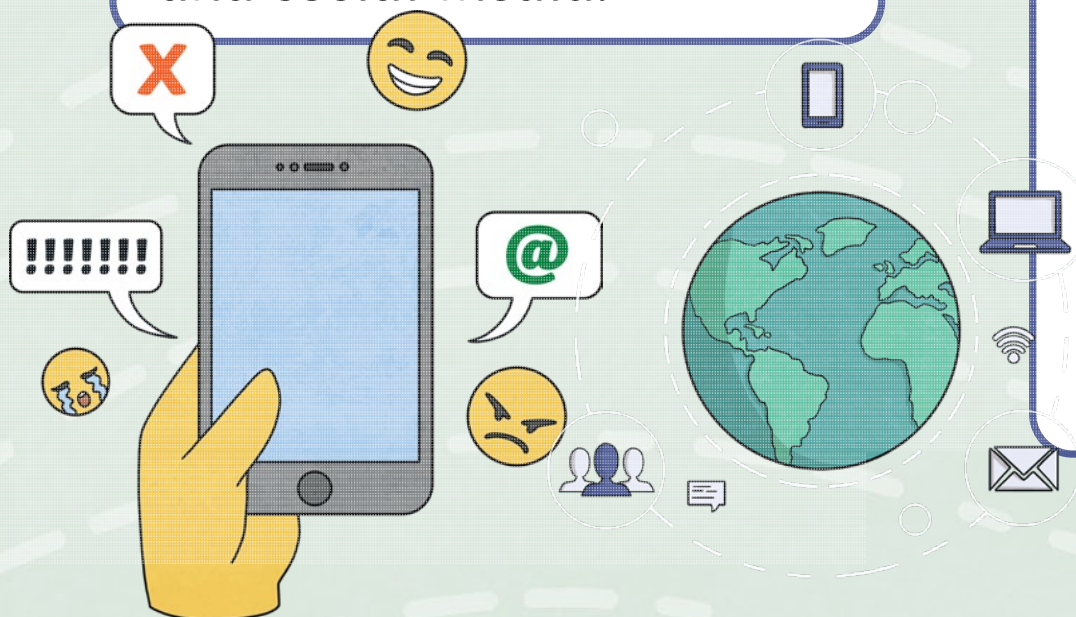
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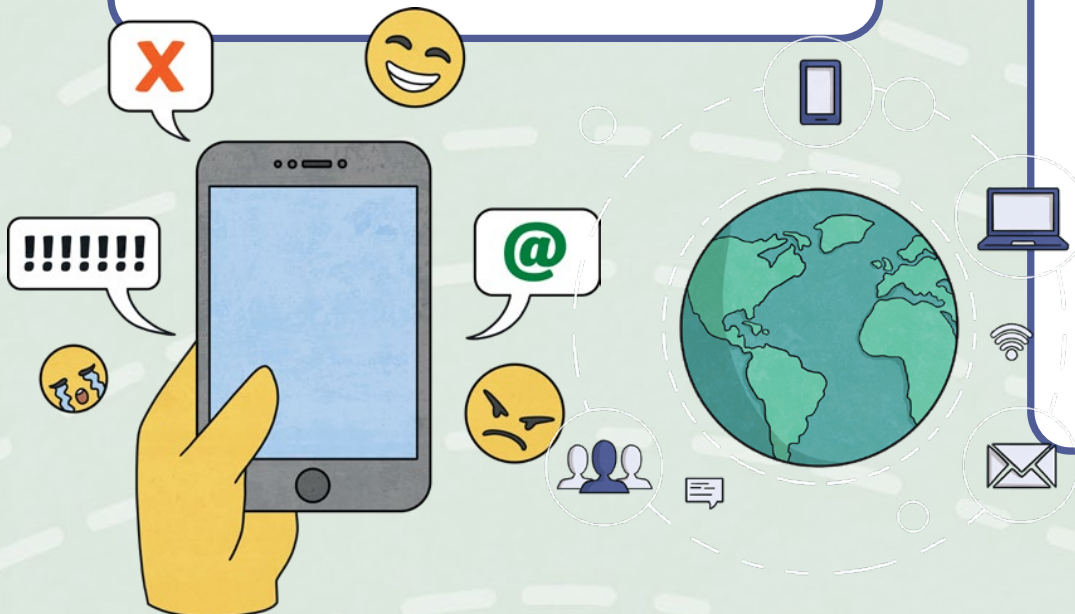
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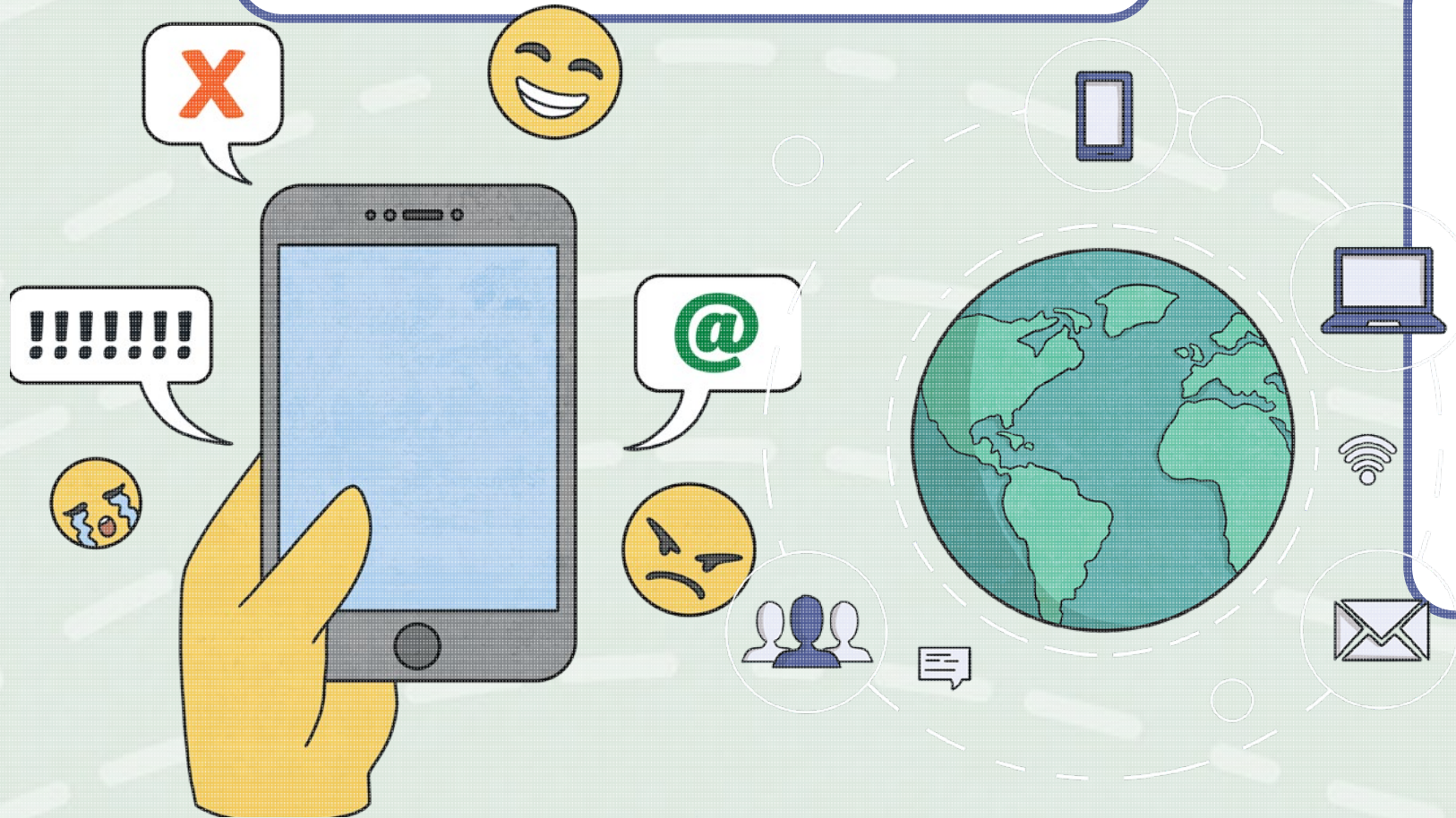
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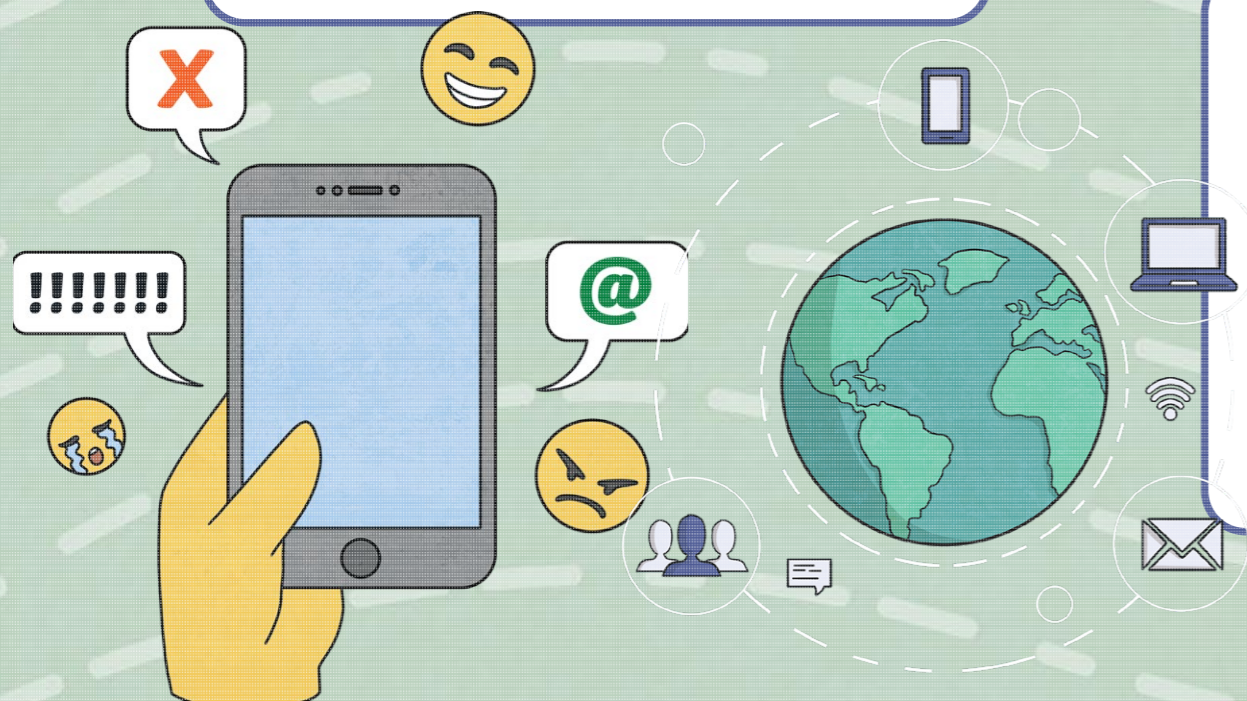
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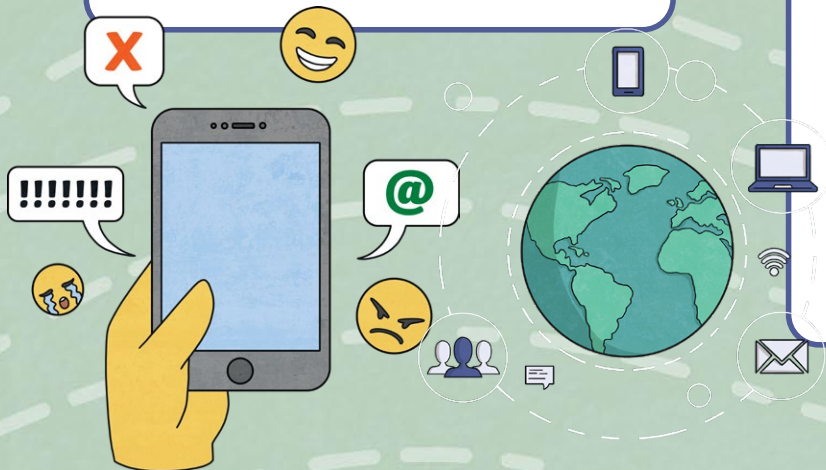
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**Login** 

**Name:**

**Email Address:**


**Password:**

**Login** 

**Name:**

**Email Address:**


**Password:**

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**Login** 

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## Fact Cards



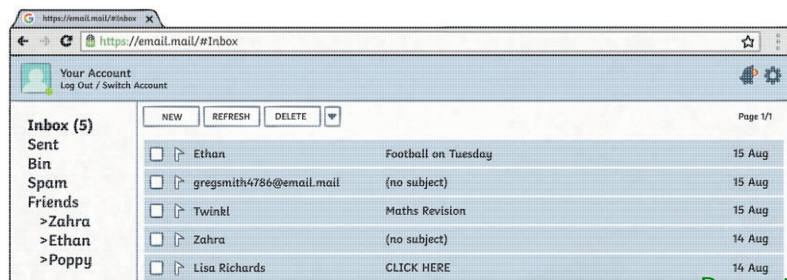
## Communication and Collaboration

**Online communication** is the way in which we interact with other people using technology over the Internet.



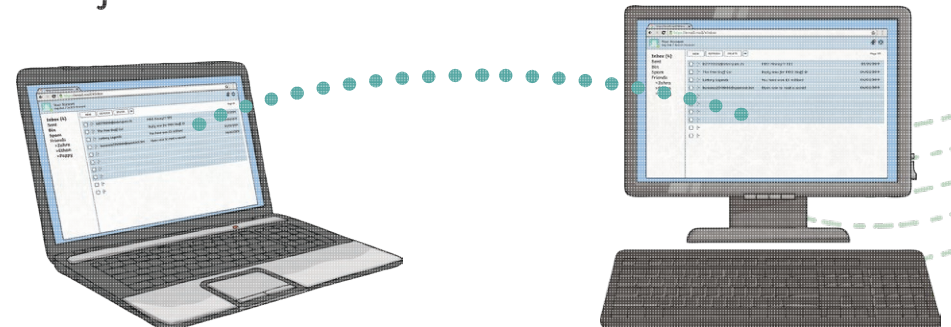
## Communication and Collaboration

Email is short for electronic mail. It is a way in which we send and receive messages over the Internet. They could be considered as the digital equivalent of a letter. Emails can be sent to anyone around the world.



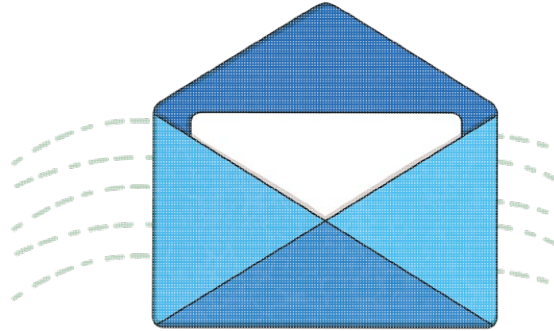
## Communication and Collaboration

In 1971, Ray Tomlinson discovered the system of sending mail between users across the ARPANET. Before this, email existed but it was only possible to receive emails to the same computer they were sent from.



**Email clients** are computer programs which allow you to send and receive emails. It is your email provider. Email clients can be app-based, web-based or both.

Popular email clients include: Microsoft Outlook, Gmail, Mozilla Thunderbird and Yahoo! Mail.



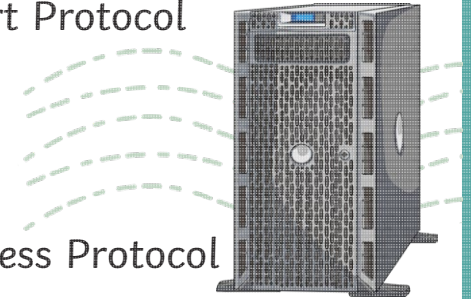
**Email protocols** are a set of rules that allow emails to be sent and received across the Internet.

The three main protocols are:

**SMTP** Simple Mail Transport Protocol

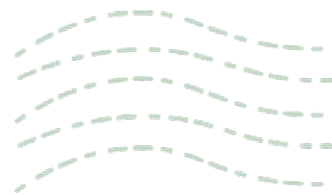
**POP3** Post Office Protocol

**IMAP** Internet Message Access Protocol



This is what an **email address** looks like:

It is made up of a **username**, an **@** symbol and an **email domain**.



**Spam** emails are when you receive emails from unwelcome senders who want to trick you.

**Phishing** is a danger of spam emails. It is a cyber-attack where cybercriminals try to gain sensitive information from you by pretending to be someone you would normally trust.



## Communication and Collaboration

**Online collaboration** means we can work together on a task on a digital platform. The tools available in online collaboration software enable us to collaborate effectively and efficiently.



## Communication and Collaboration

A **cloud storage service** allows users to save documents online rather than saving locally to a device. These documents can be accessed by anyone who has access to the document and an Internet connection. The document is saved automatically.



# Communication and Collaboration

## Fact Cards



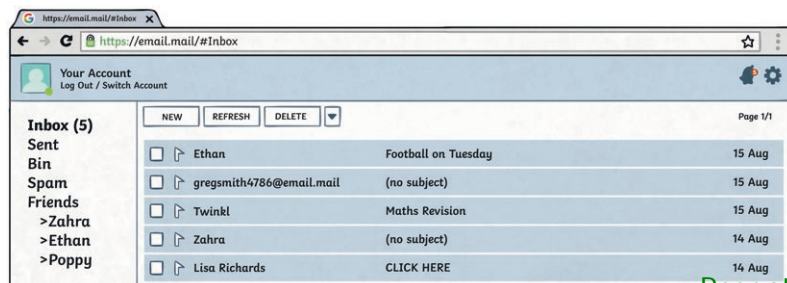
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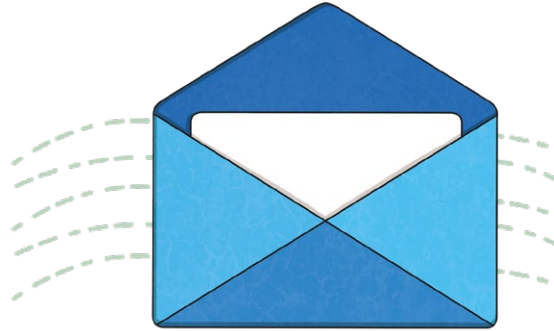
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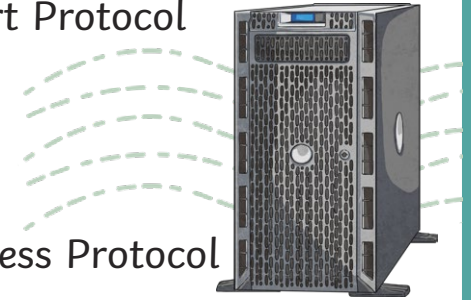
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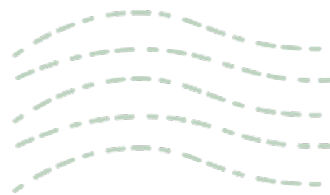
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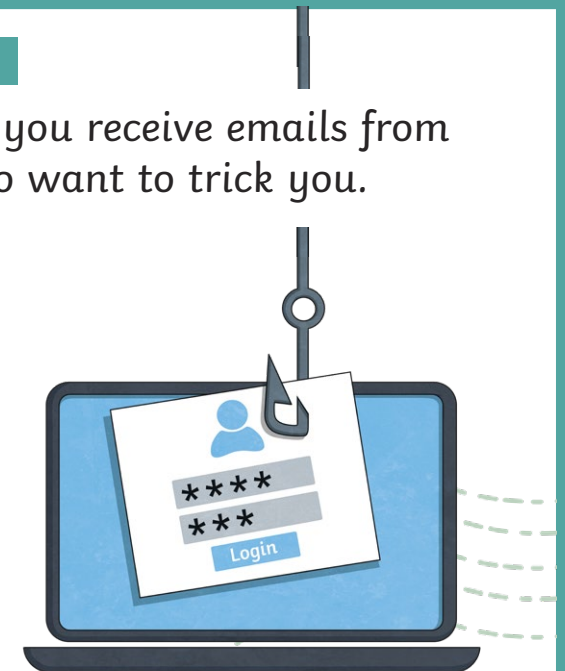
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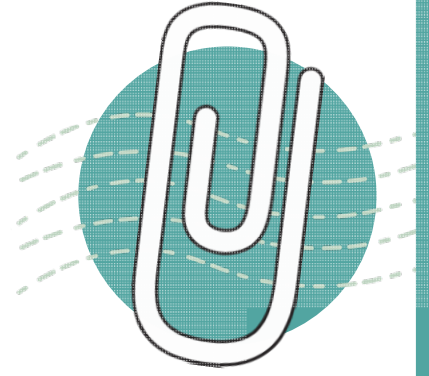


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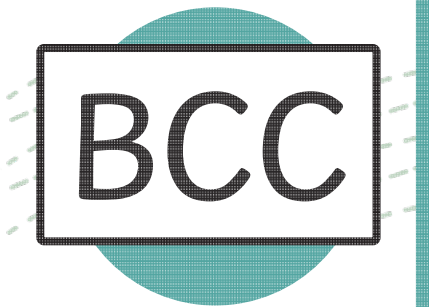
attachment



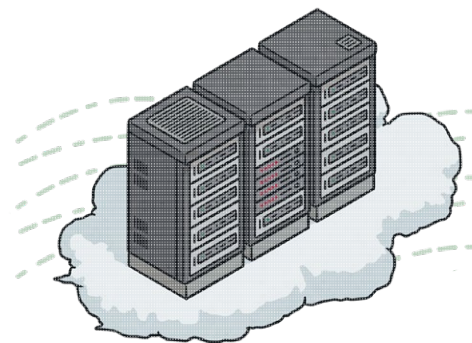
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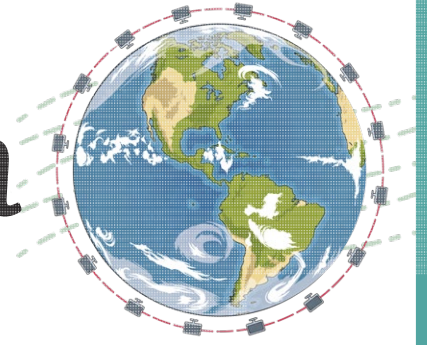
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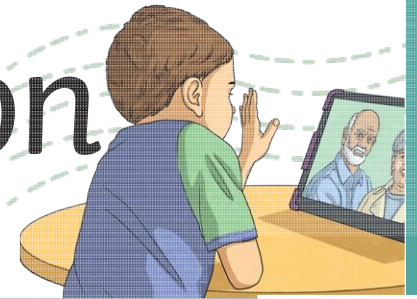
cloud storage  
service



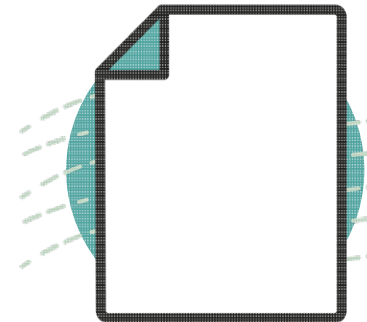
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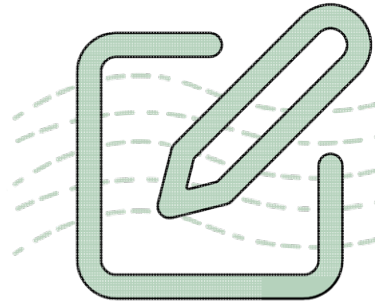


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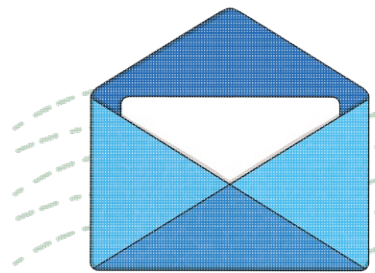


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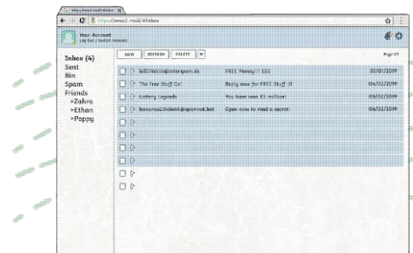
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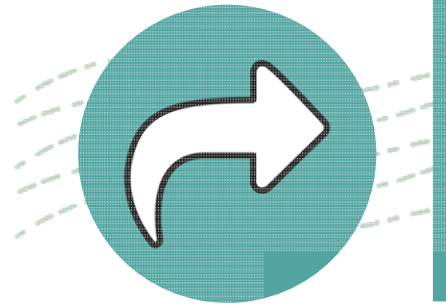


email client

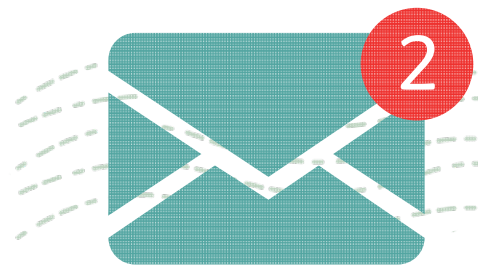


email domain

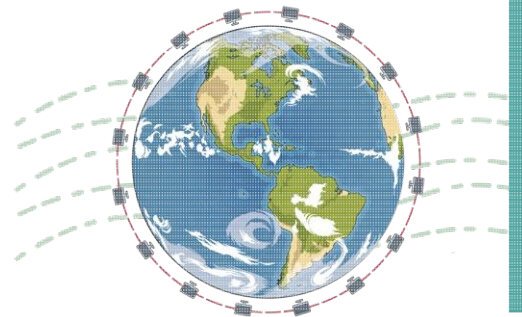
forward



inbox

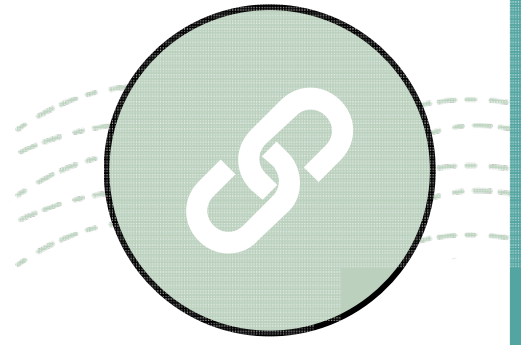


Internet

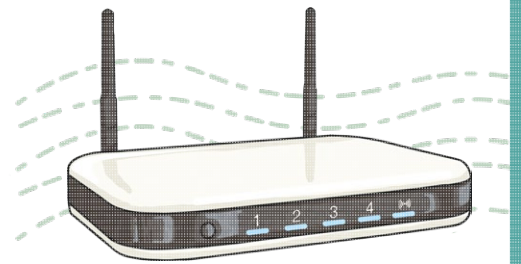


Internet Message  
Access Protocol (IMAP)

link



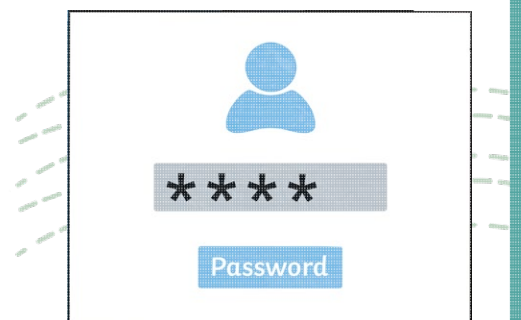
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online  
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password

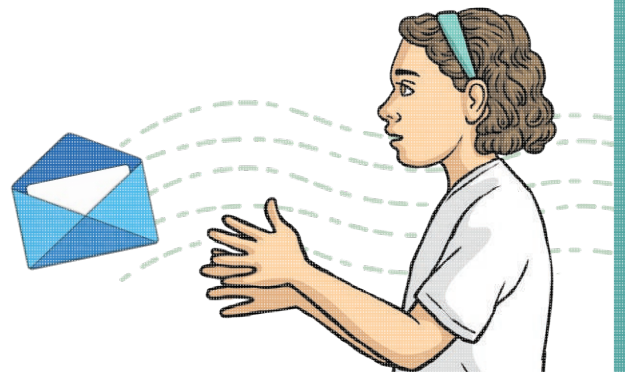


phishing

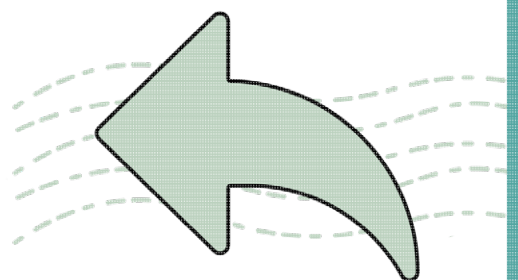


Post Office  
Protocol (POP3)

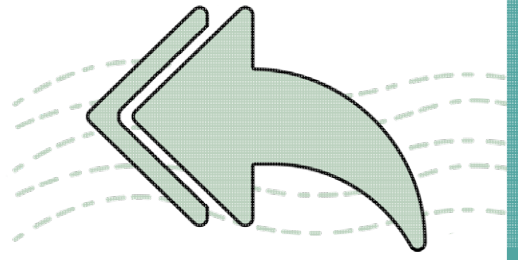
recipient



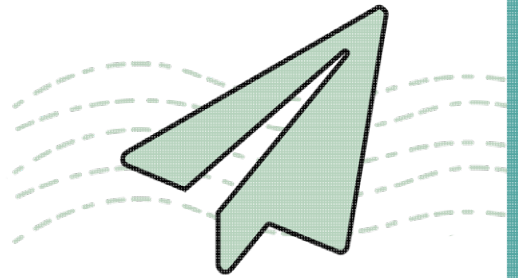
reply



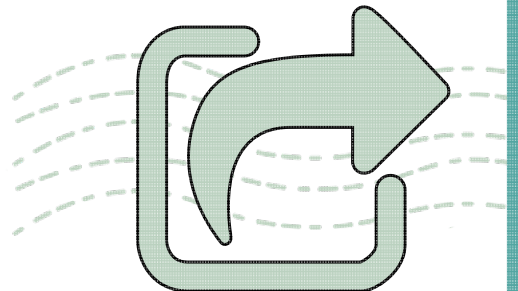
reply all



send



share



Simple Mail Transport  
Protocol (SMTP)



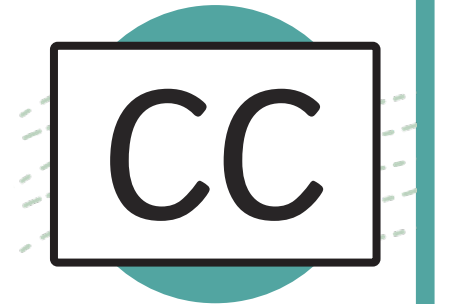
spam

subject

attachment



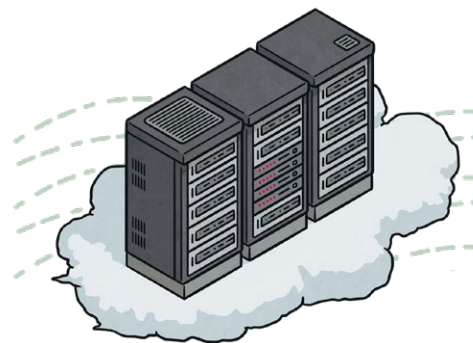
carbon copy



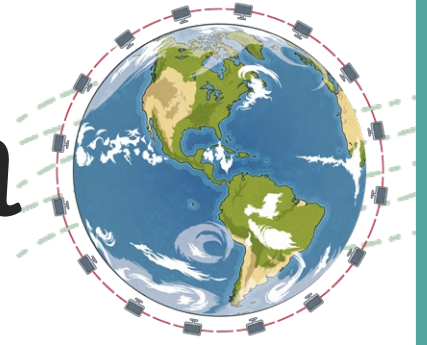
blind  
carbon copy



cloud storage  
service



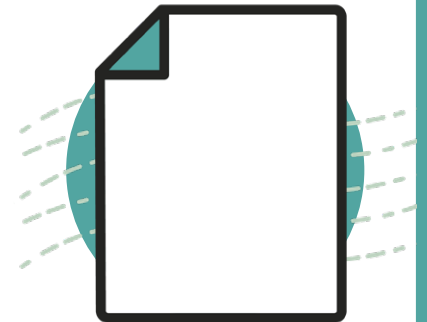
collaboration



communication

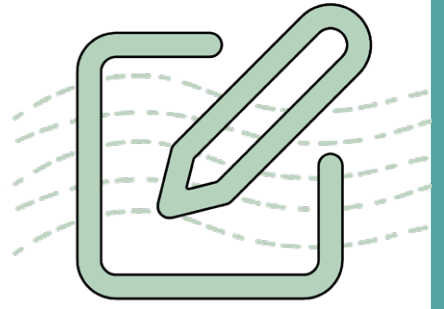


document

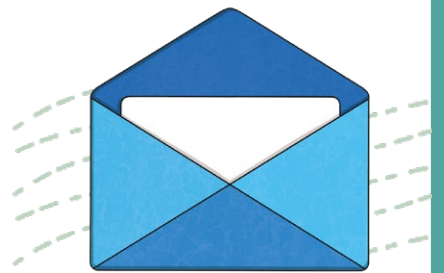


draft

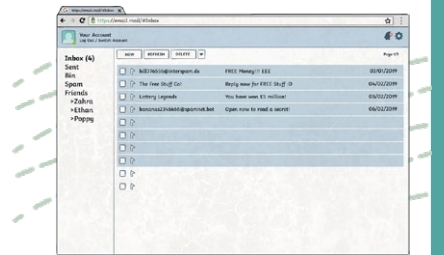
edit



email



email client

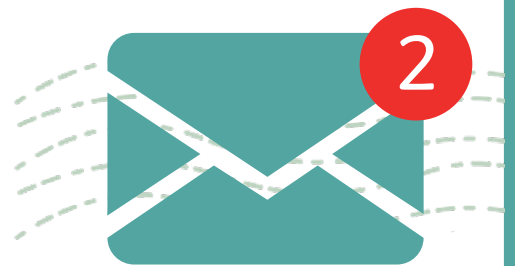


email domain

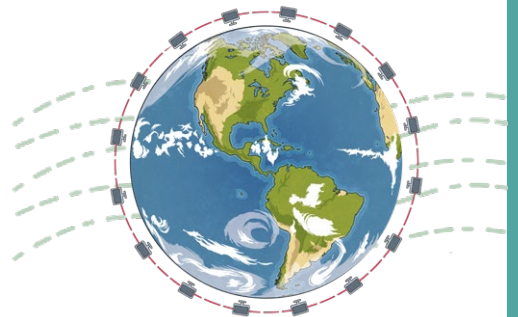
forward



inbox

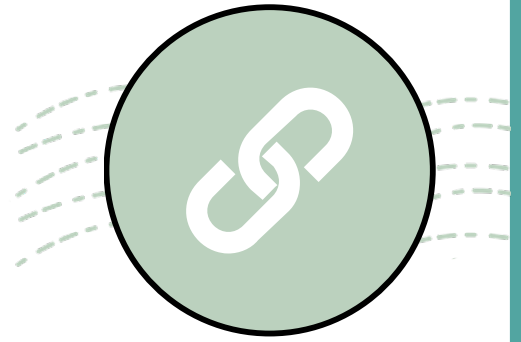


Internet

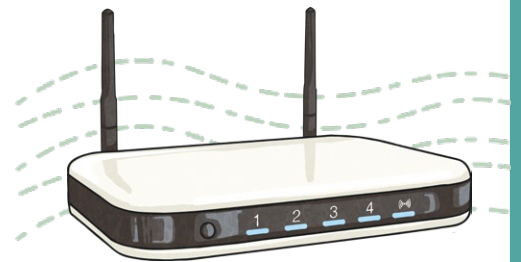


Internet Message  
Access Protocol (IMAP)

link



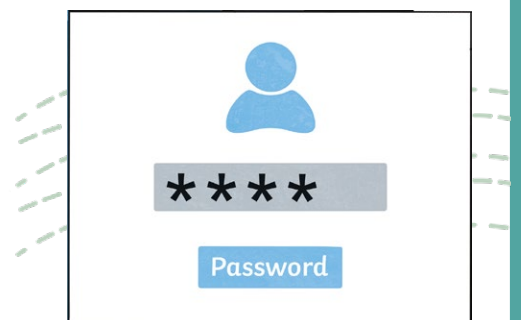
online



online  
communication



password

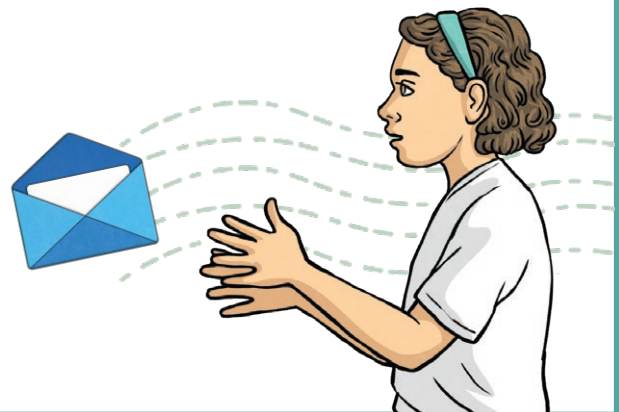


phishing

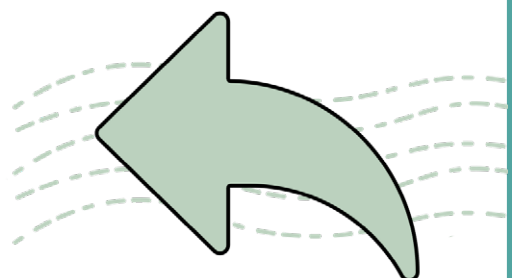


Post Office  
Protocol (POP3)

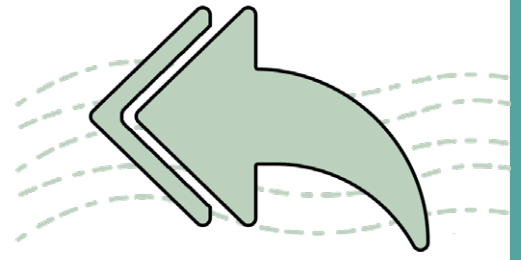
recipient



reply



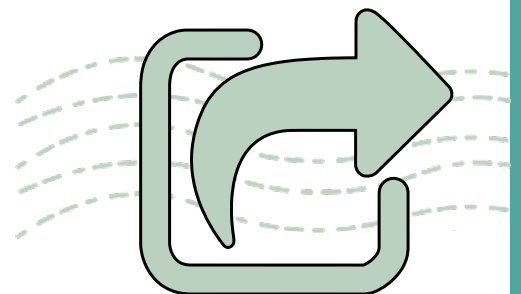
reply all



send



share



Simple Mail Transport  
Protocol (SMTP)

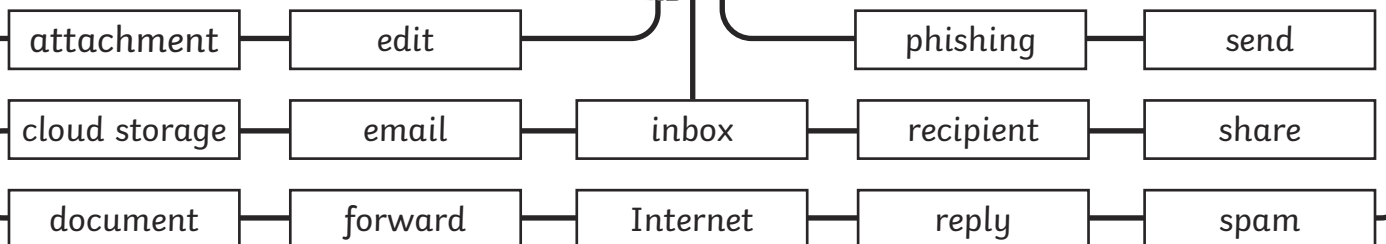
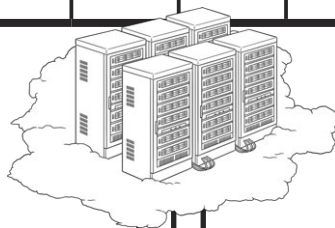


spam

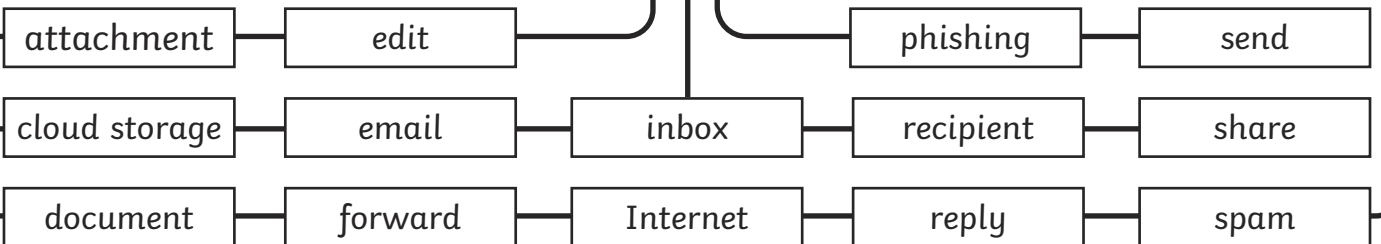
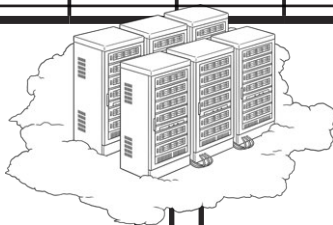
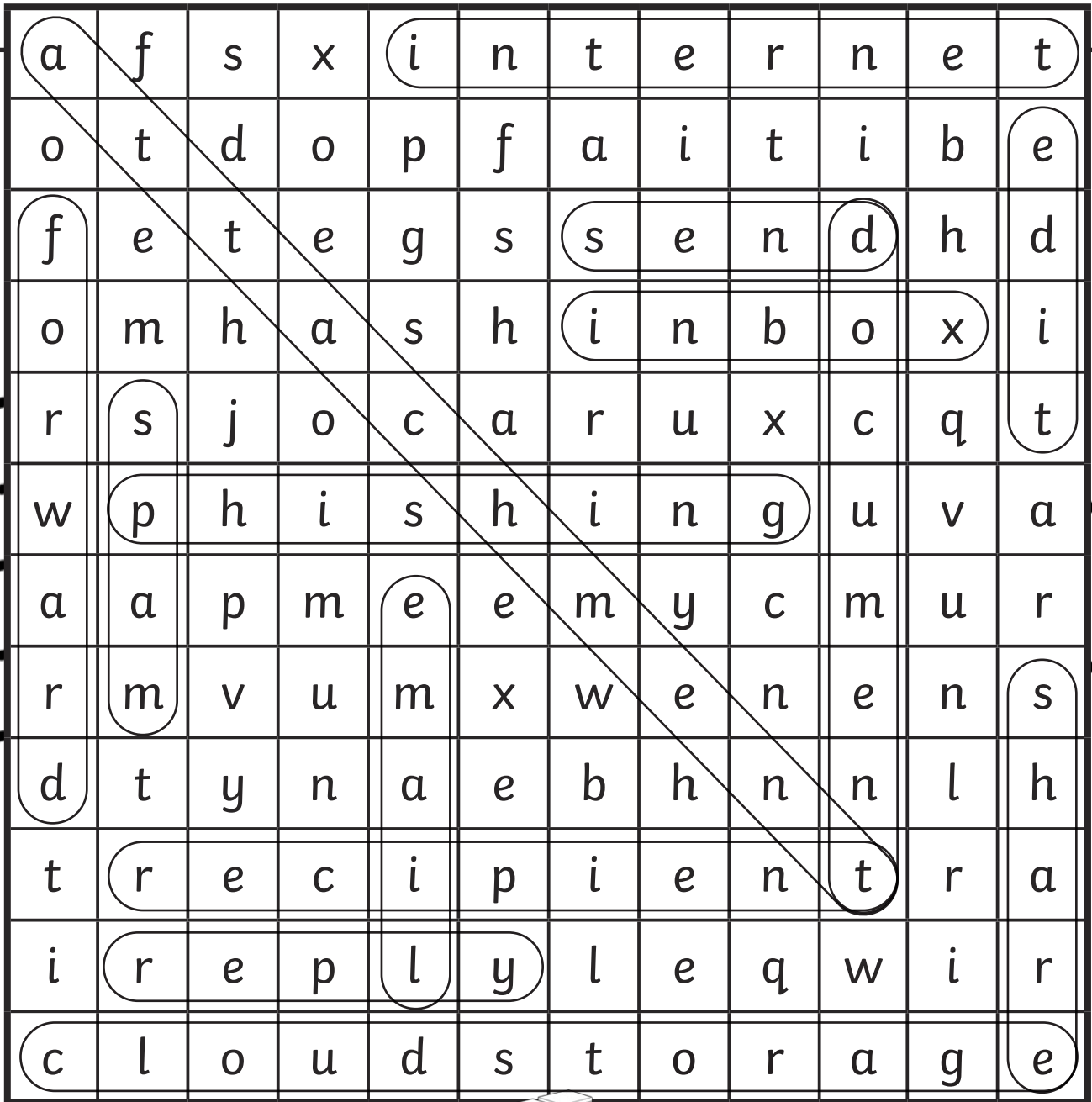
subject

# Communication and Collaboration

a	f	s	x	i	n	t	e	r	n	e	t
o	t	d	o	p	f	a	i	t	i	b	e
f	e	t	e	g	s	s	e	n	d	h	d
o	m	h	a	s	h	i	n	b	o	x	i
r	s	j	o	c	a	r	u	x	c	q	t
w	p	h	i	s	h	i	n	g	u	v	a
a	a	p	m	e	e	m	y	c	m	u	r
r	m	v	u	m	x	w	e	n	e	n	s
d	t	y	n	a	e	b	h	n	n	l	h
t	r	e	c	i	p	i	e	n	t	r	a
i	r	e	p	l	y	l	e	q	w	i	r
c	l	o	u	d	s	t	o	r	a	g	e

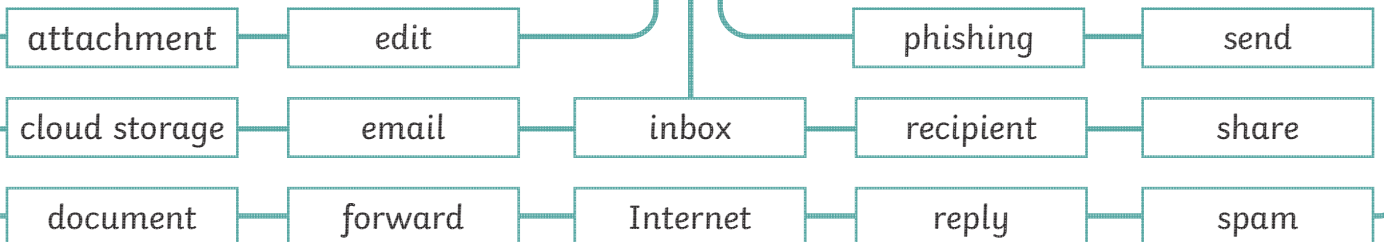
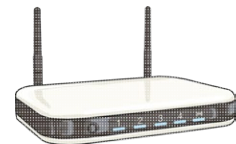
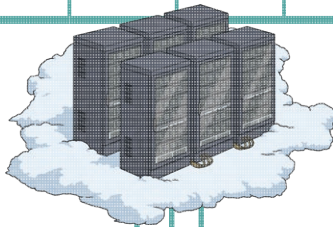


# Communication and Collaboration **Answers**

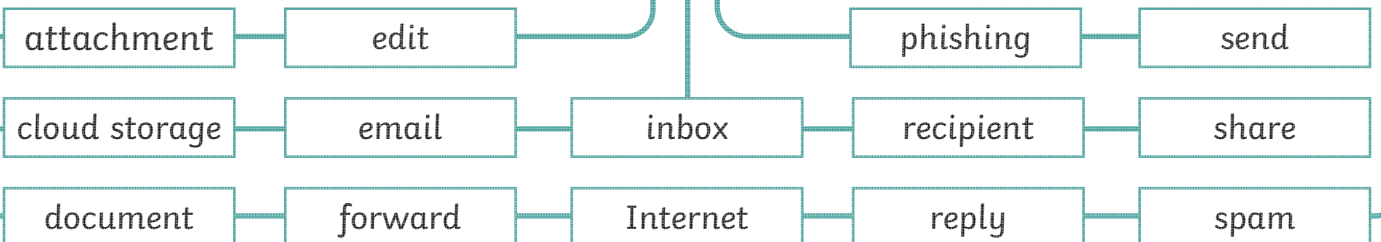
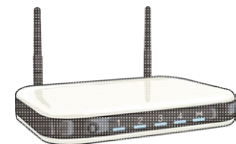
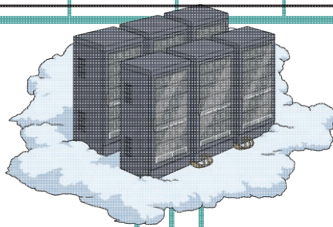
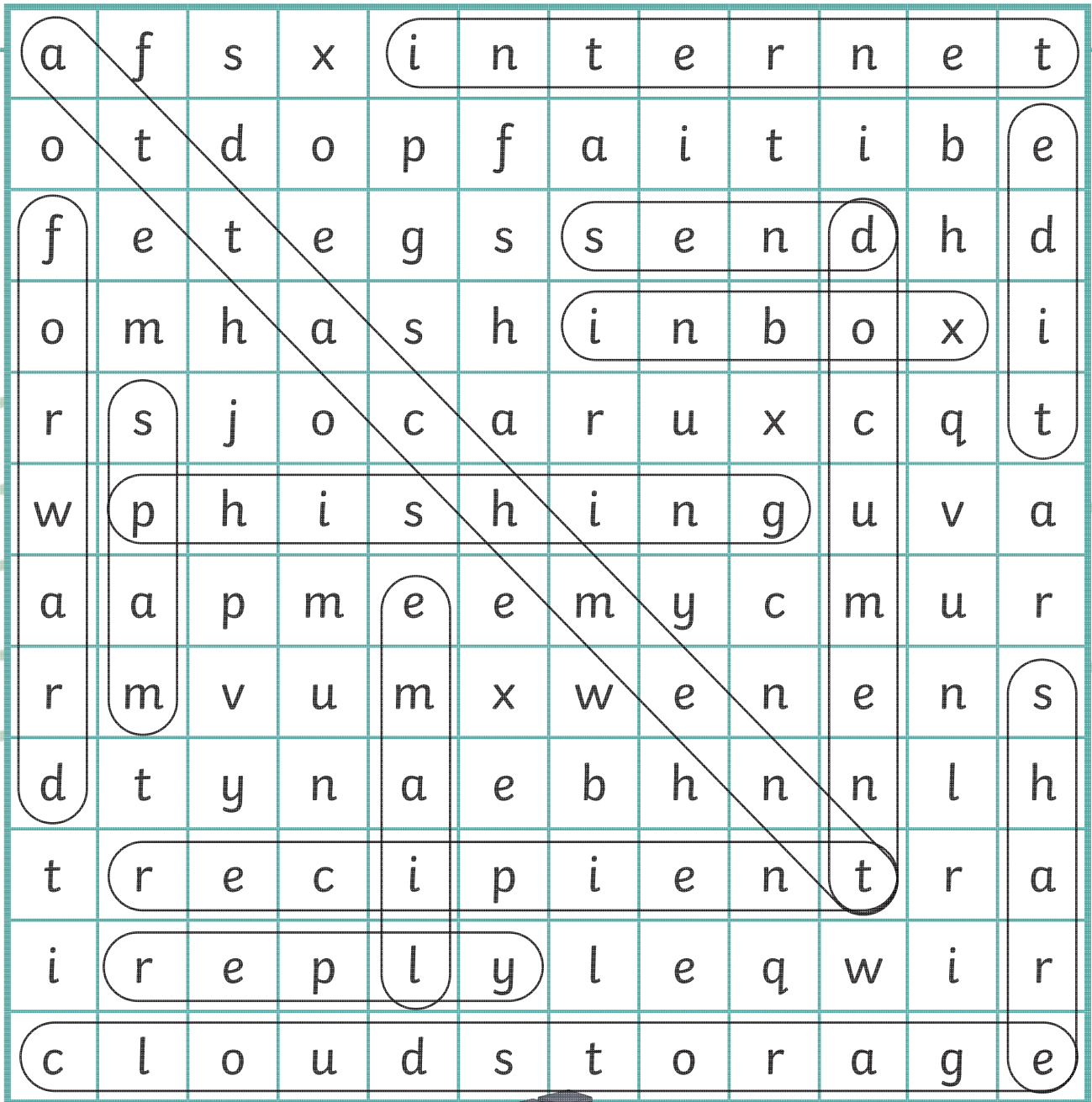


# Communication and Collaboration

a	f	s	x	i	n	t	e	r	n	e	t
o	t	d	o	p	f	a	i	t	i	b	e
f	e	t	e	g	s	s	e	n	d	h	d
o	m	h	a	s	h	i	n	b	o	x	i
r	s	j	o	c	a	r	u	x	c	q	t
w	p	h	i	s	h	i	n	g	u	v	a
a	a	p	m	e	e	m	y	c	m	u	r
r	m	v	u	m	x	w	e	n	e	n	s
d	t	y	n	a	e	b	h	n	n	l	h
t	r	e	c	i	p	i	e	n	t	r	a
i	r	e	p	l	y	l	e	q	w	i	r
c	l	o	u	d	s	t	o	r	a	g	e

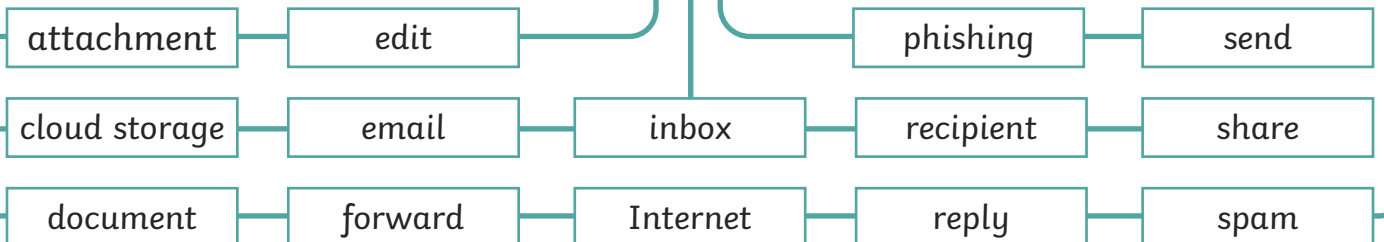
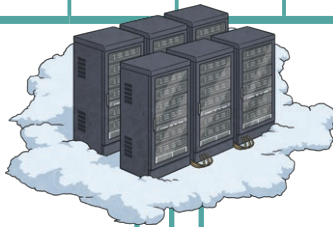


# Communication and Collaboration **Answers**



# Communication and Collaboration

a	f	s	x	i	n	t	e	r	n	e	t
o	t	d	o	p	f	a	i	t	i	b	e
f	e	t	e	g	s	s	e	n	d	h	d
o	m	h	a	s	h	i	n	b	o	x	i
r	s	j	o	c	a	r	u	x	c	q	t
w	p	h	i	s	h	i	n	g	u	v	a
a	a	p	m	e	e	m	y	c	m	u	r
r	m	v	u	m	x	w	e	n	e	n	s
d	t	y	n	a	e	b	h	n	n	l	h
t	r	e	c	i	p	i	e	n	t	r	a
i	r	e	p	l	y	l	e	q	w	i	r
c	l	o	u	d	s	t	o	r	a	g	e



# Communication and Collaboration **Answers**

